

Employment Opportunity Financial Services Representative

New Ross Credit Union is seeking a **Financial Services Representative** to join our team! This is a full time position and will serve both our New Ross and Chester Basin branches. The candidate will have a high school diploma or GED and one year of related experience.

New Ross Credit Union is a full service, financial cooperative organization focused on the needs of our members and the communities we serve. With two branches, located in New Ross and Chester Basin, we provide refreshingly honest banking that is based on an exceptional member experience focused on the financial success of our members.

Working within a team environment lead by our Operations Manager, the Financial Services Representative will:

- communicate with members through meaningful conversations to understand their needs;
- understand and promote products and services available such as, deposits, account packages, investments, credit cards, loans and mortgages, based on member needs;
- greet members and process financial transactions or refer to appropriate department, as required
- provide exceptional member service;
- other general office tasks, including but not limited to, answering telephones, filing, and handling incoming and outgoing mail.

If you are confident and friendly and are looking for a rewarding career where you can build relationships that will help others reach financial success, this may be the opportunity for you!

At New Ross Credit Union we believe that everyone has potential. If you are excited about this career opportunity but your skills and experience do not perfectly align with those indicated, we still encourage you to apply.

Interested candidates should forward their resume and cover letter, by **Monday**, **November 20**, **2023**, in confidence to careers@newrosscreditunion.ca.

Please note that all offers of employment are conditional upon the acceptance of an Individual Fidelity Bond Application which includes a criminal records check and a credit check.

New Ross Credit Union thanks all applicants in advance, however, only those candidates selected for an interview will be contacted.